

Casual Crisis Practitioner Adults' Safe Haven

Job Title: Casual Crisis Practitioner

Hours available: 5 hours a week as a regular casual worker:

Saturday evenings 5:30pm – 10:30pm.

Other casual hours:

We also require casual/ bank hours (please highlight your availability in your application) 5:30pm - 10:30pm including other evenings and weekend working.

Salary: £15.69 per hour plus 12.07% holiday pay

Job Location: Havant

Closing Date: This is a rolling advert, and we will review all applications weekly and interview those who meet the criteria.

Job Description:

We have an exciting opportunity for someone to join our Adult Safe Haven, a calm and safe space for individuals experiencing mental health crisis aged 18 and over. We are looking for compassionate people with mental health experience to work directly with clients and support shifts at the Adult Safe Haven including working in partnership with our colleagues at Inclusion (Drug & Alcohol Service) and the NHS.

Specific Crisis Practitioner duties:

- To ensure all staff are present at the start of the shift (you will be the lead staff member from HEH Mind and there will also be an Inclusion and NHS staff member on shift)
- To screen all telephone messages for Safe Haven.
- To ensure the handover meeting is held promptly and that it is centred on current care plans.
- To ensure that any 1:1 interactions are spread evenly throughout the day/or evening
- To ensure that contacts have a meaningful purpose and are related to the care/ safety plan
- To ensure resources are allocated according to demand
- To consult the team diary and ensure all tasks are allocated and completed
- To ensure that all staff are safe and accounted for at the end of a shift.

- To ensure that all reportable incidents during the shift are reported as per policy
- To ensure that safeguarding alerts are dealt with according to policy and procedures
- Organises the team on duty to participate in a safety huddle meeting.

General Safe Haven Duties:

- To support a small number of people requiring practical and emotional support in a supportive safe environment as an alternative to hospital admission.
- To welcome people referred to the service and address immediate presenting issues.
- To support service users to develop emotional management, personal and life skills to enable them to grow in self confidence and attain greater independence.
- To develop links with a range of external agencies, including, accommodation providers, health services, police, housing, debt advice, drug and alcohol services etc.
- To ensure the safety of service users.
- To work effectively with other members of the team and to work supportively with other co-workers when on shift.
- To accept and work within the organisation's policies and procedures and assist in promoting the organisation's aims and objectives.
- To accept, work within and promote the organisation's equal opportunities, confidentiality, health and safety and other policies
- To be responsible for their own administrative tasks and provide written reports when required.
- To undertake any training required to carry out the duties of the post - Any other relevant duties commensurate with the grade of the post.

Appointment is subject to two satisfactory references and an enhanced DBS check.